

2003 CONVENIENCE DIRECTORY

Compliments of

KEEP PLANO BEAUTIFUL

www.plano.gov

City of Plano Information Number 972-941-7000

EMERGENCY

Fire/Police/Ambulance.....911

Poison Information Center....1-800-764-7661

TO REPORT THE FOLLOWING PROBLEM

Abandoned Cars - - - - -	972-424-5678
Alley Repair - - - - -	972-769-4140
Animals/Animal Control - - - - -	972-769-4360
Building Code Violations - - - - -	972-941-7140
Construction Litter and Debris - - - - -	972-941-7140
Curb Repair - - - - -	972-769-4140
Fence Violations - - - - -	972-941-7124
Fire Hazards - - - - -	972-941-5261
Fire Hydrants - - - - -	972-769-4160
Fireworks - - - - -	972-941-5261
Flooding (Creeks/Streets) - - - - -	972-769-4140
Illegal Dumping (Occurring) - - - - -	972-941-7900
Illegal Dumping (Occurred) - - - - -	972-941-7124
Junked Cars (Private Property) - - - - -	972-941-7124
Rubbish (Trash) Violations - - - - -	972-941-7124
Railroad Crossing Problem - - - - -	1-800-772-7677
Rodents - - - - -	972-941-7143
Screening Wall Repair - - - - -	972-769-4140
Sewer Repair - - - - -	972-769-4160
Evenings/Weekends/Holiday - - - - -	972-727-1623
Sidewalk Repair - - - - -	972-769-4140
Sign Violations - - - - -	972-941-7140
Street Repair - - - - -	972-769-4140
Streetlight Repair (TXU Electric) - - - - -	972-791-2888
Swimming Pool Violations - - - - -	972-941-7143
Traffic Light Malfunctions - - - - -	972-769-4140
New Traffic Light Requests - - - - -	972-941-7151
Trash/Recycling Collection - - - - -	972-769-4150
Water Quality Issues - - - - -	972-941-7143
Weeds/High Grass/Overgrown Trees/ - - - - -	
Vacant Lots/Private Property - - - - -	972-941-7124
Zoning Violation - - - - -	972-941-7124

UTILITIES / PHONE:

Cable TV (AT&T Broadband)- - - - -	972-445-5555
Gas Billing (TXU) - - - - -	214-741-3750
Gas Emergency - - - - -	1-800-817-8090
Telephone Repair (Verizon) - - - - -	1-800-483-1000
TXU Electricity, Gas (24 Hours) - - - - -	972-791-2888
Oncor Electric - - - - -	1-888-313-4747
Water Main Breaks - - - - -	972-769-4160
Water Meter Problems - - - - -	972-769-4160
Water/Sewer/Trash/ New Service/Billing - - - - -	972-941-7105

COMMUNITY SERVICE:

AARP - - - - -	214-265-4060
Adopt-A-Highway - - - - -	972-769-4130
Alcoholics Anonymous - - - - -	972-867-1115
Ambulance (Billing) - - - - -	214-573-2903
Animal Shelter (City) - - - - -	972-769-4360
Aquatics (See Swimming Pools) - - - - -	972-769-4232
Bike Trails (Parks & Rec)- - - - -	972-941-7250
Cancer Federation - - - - -	972-881-9444
Chamber of Commerce- - - - -	972-424-7547
Collin County Courthouse - - - - -	972-424-1460
Convention & Visitors Bureau - - - - -	972-422-0296
CPR Training (Fire Dept.)- - - - -	972-941-7159
Crime Watch - - - - -	972-941-2431
Environmental Health Dept. - - - - -	972-941-7143
Fire (Non-Emergency) - - - - -	972-941-7159
Golf (Municipal):	
Pecan Hollow Golf Course - - - - -	972-941-7600
Ridgeview Ranch Golf Course- - - - -	972-390-1039
Hospitals:	
Medical Center of Plano - - - - -	972-596-6800
Presbyterian Hospital of Plano- - - - -	972-981-8000
Assistance Center for Collin County - - - - -	972-422-1850
Keep Plano Beautiful - - - - -	972-769-4130

MEDICAL CENTER OF PLANO
972-596-6800 • www.medicalcenterofplano.com

ELLIOTT'S
HARDWARE
2049 Coit Road • 972-312-0700

League of Women Voters - - - - - 972-964-3335
 Libraries: PPLS General Information - - 972-769-4200
 Davis - - - - - 972-208-8000
 Haggard - - - - - 972-769-4250
 Harrington - - - - - 972-941-7175
 Parr - - - - - 972-769-4300
 Schimelpfenig - - - - - 972-769-4200
 Municipal Court - - - - - 972-941-2199
 Neighborhood Services - - - - - 972-941-7151
 Park Maintenance (Service requests)- - 972-941-7263
 Parks and Recreation - - - - - 972-941-7250
 Passports - - - - - 972-881-3090
 Planning and Zoning - - - - - 972-941-7151
 Plano Convention Centre - - - - - 972-422-0296
 (Meetings, Exhibits and Social Events)
 Plano Independent School District - - 972-519-8100
 Police (Non-Emergency) - - - - - 972-424-5678
 Property Standards - - - - - 972-941-7124
 Recreation Centers:
 Carpenter....972-208-8087 Oak Point.....972-941-7540
 Clark.....972-941-7169 Douglass.....972-941-7174
 Vines.....972-769-4234 Williams.....972-941-7167
 Recycling Information - - - - - 972-769-4150
 (recycling schedule, missed collection or missing cart)
 Red Cross - - - - - 972-562-0601
 Salvation Army - - - - - 972-423-8254
 Senior Citizens Center - - - - - 972-941-7155
 Social Security - - - - - 1-800-772-1213
 Solid Waste Collection - - - - - 972-769-4150
 (garbage, recycling, landscape, chemical, bulky
 waste collection)
 SPCA- - - - - 972-562-7387
 Stormwater - - - - - 972-941-7143
 Swimming Pools:
 Plano Aquatic Center (indoor) - - - - - 972-769-4232
 Community Natatorium (indoor) - - - - - 972-941-7171
 Jack Carter Pool (outdoor) - - - - - 972-208-8081
 Oak Point Center Pool - - - - - 972-941-7540
 Tax Collection (Collin County):
 City/School/Assessor - 972-424-1460 ext. 5020
 Tennis: High Point Park Tennis Ctr. - - 972-941-7170
 Texas Workforce Commission - - - 972-234-5391
 Volunteer Center Collin County - - - 972-422-1050
 Volunteers in Plano City Govt. - - - 972-941-7114
 Youth Sports:
 Plano Baseball Assn. (PBA) - - - - 972-964-5950
 Plano Sports Authority (PSA) - - - - 972-208-5437
 Plano Youth Soccer (PYS) - - - - 972-422-7972
 YMCA - - - - - 972-378-9622

GENERAL INFORMATION

Advertising on City Property - - - - 972-941-7140
 (intersections, right-of-ways)
 Agriculture Extension Service (A&M) - 972-231-5362
 Air Pollution Control - - - - - 972-941-7143
 Airports:
 DFW: 972-574-8888 Love Field: 214-670-6080
 Alley Humps to Reduce Speed
 Repair Humps - - - - - 972-769-4140
 Request for New Humps - - - - 972-941-7151
 Automobiles:
 Driver's License/Testing - - - - - 972-867-4221
 Fast Moving - - - - - 972-424-5678
 Block Party Street Closure - - - - - 972-769-4140
 Building Inspection - - - - - 972-941-7140
 Building Permits - - - - - 972-941-7140
 (Electrical, Fences, Plumbing, Pools, Remodeling, Sprinklers)
 Cable TV - - - - - 972-445-5555
 Carpool (Ride Share) (DART) - - - 214-747-7433
 Citizen's Action Office - - - - - 972-941-7000
 City Attorney's Office - - - - - 972-941-7125
 Prosecution Office - - - - - 972-941-2056
 City Council's Office - - - - - 972-941-7107
 City Manager's Office - - - - - 972-941-7121
 Compost Purchasing Information - - 972-769-4150
 Creek Areas (Cleaning, Flooding) - - 972-769-4140
 Demolition Inspection/Permit - - - 972-941-7140
 Employment (City of Plano) - - - 972-941-7116
 Fence Permit - - - - - 972-941-7140
 Food and Food Services Permits - - 972-941-7143
 Garage Sale Permits - - - - - 972-941-7140
 Trash/Recycling/Brush - - - - - 972-769-4150
 (garbage schedule, missed collection, stolen cart)
 Chemical Collection - - - - - 972-769-4150
 Bulky Waste Collection - - - - - 972-769-4150
 Purchase Landscape Debris Bags - - 972-769-4150
 Do It Yourself Disposal- - - - - 972-596-8709
 Heating and Air Inspection - - - - 972-941-7140
 Historic Preservation- - - - - 972-941-7151
 Housing Rehabilitation - - - - - 972-941-7133
 Loudspeakers, Amplifier permits- - 972-941-7140
 Amplifier permits for Park use- - 972-941-7255
 Mayor's Office - - - - - 972-941-7107
 Ordinance Information - - - - - 972-941-7120
 Parade Information - - - - - 972-941-2420
 Parade Permits - - - - - 972-941-2189
 Plumbing Inspection - - - - - 972-941-7140
 Post Office Information - - - - - 1-800-275-8777
 Tax Assessor Office-(Car Registration) - 972-881-3010
 Water Conservation Education - - - 972-769-4328

KPB MISSION STATEMENT

Keep Plano Beautiful is a city council appointed commission that empowers individuals to take responsibility for enhancing their community through litter awareness and prevention, and community beautification.